

# QUALITY POLICY

With the aim of meeting the needs and expectations of stakeholders, continuously improving our processes, and increasing our participation in the market, the Director and The Typesetter team are committed to:

## VISION

Become a leader in the industry, respected for the way of doing business and chosen by their associates as an ideal workplace.

## MISSION

Provide high-quality localization services with the aim of facilitating globalization, access to information, and effective communication between cultures and markets.

## VALUES

- Teamwork, solidarity.
- Transparency, honesty, integrity, ethics.
- Promotion of an organizational culture which allows our resources to render an exceptional service.
- Continual improvement of our processes, constant training and the most efficient technology.
- Commitment to our vendors, clients, and government authorities to pursue sustainable and responsible growth.

*Martin Cohan*

Martin Cohan  
13/11/2023

